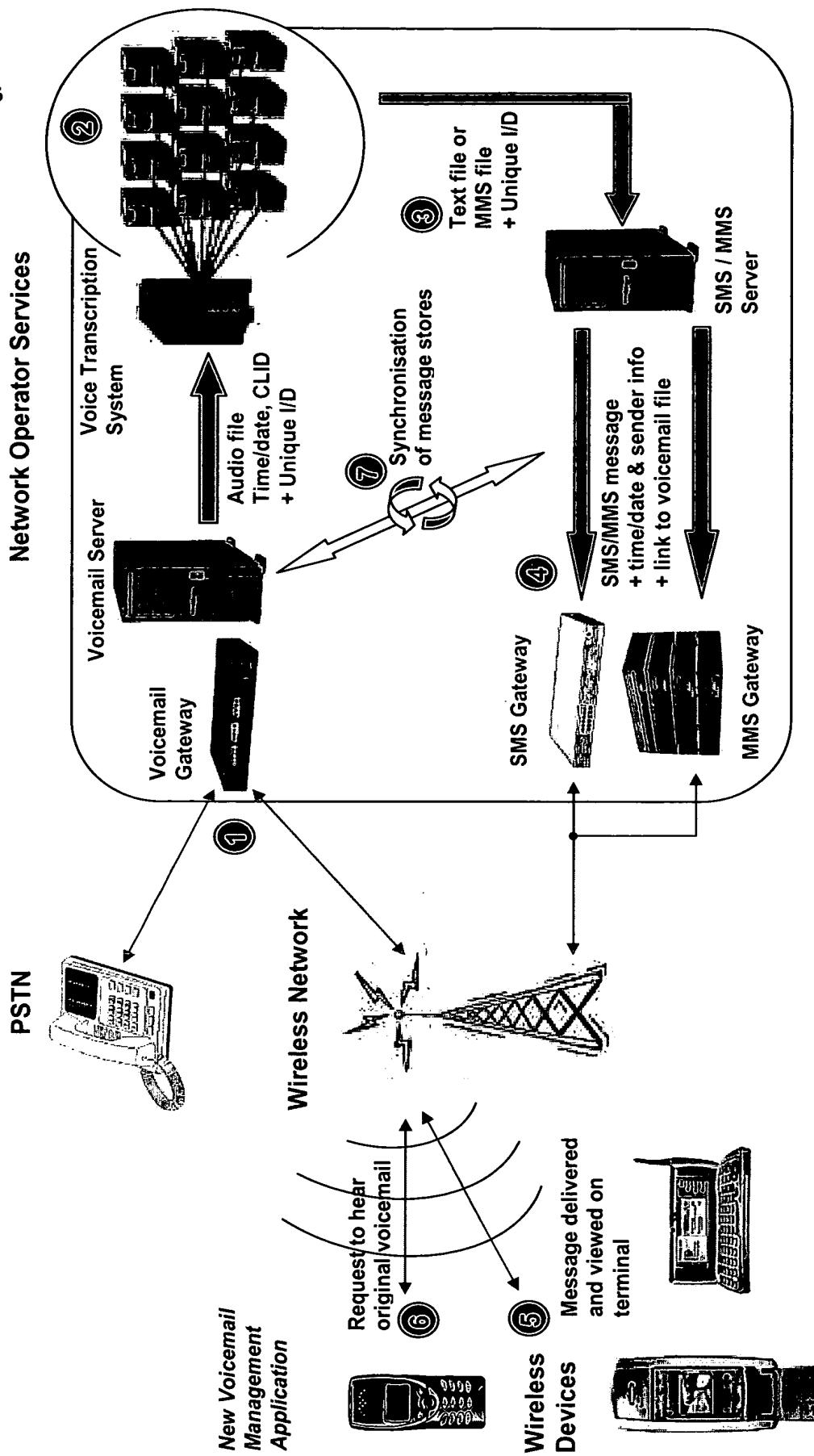


**Figure 1**  
Inside the Operator

1/13



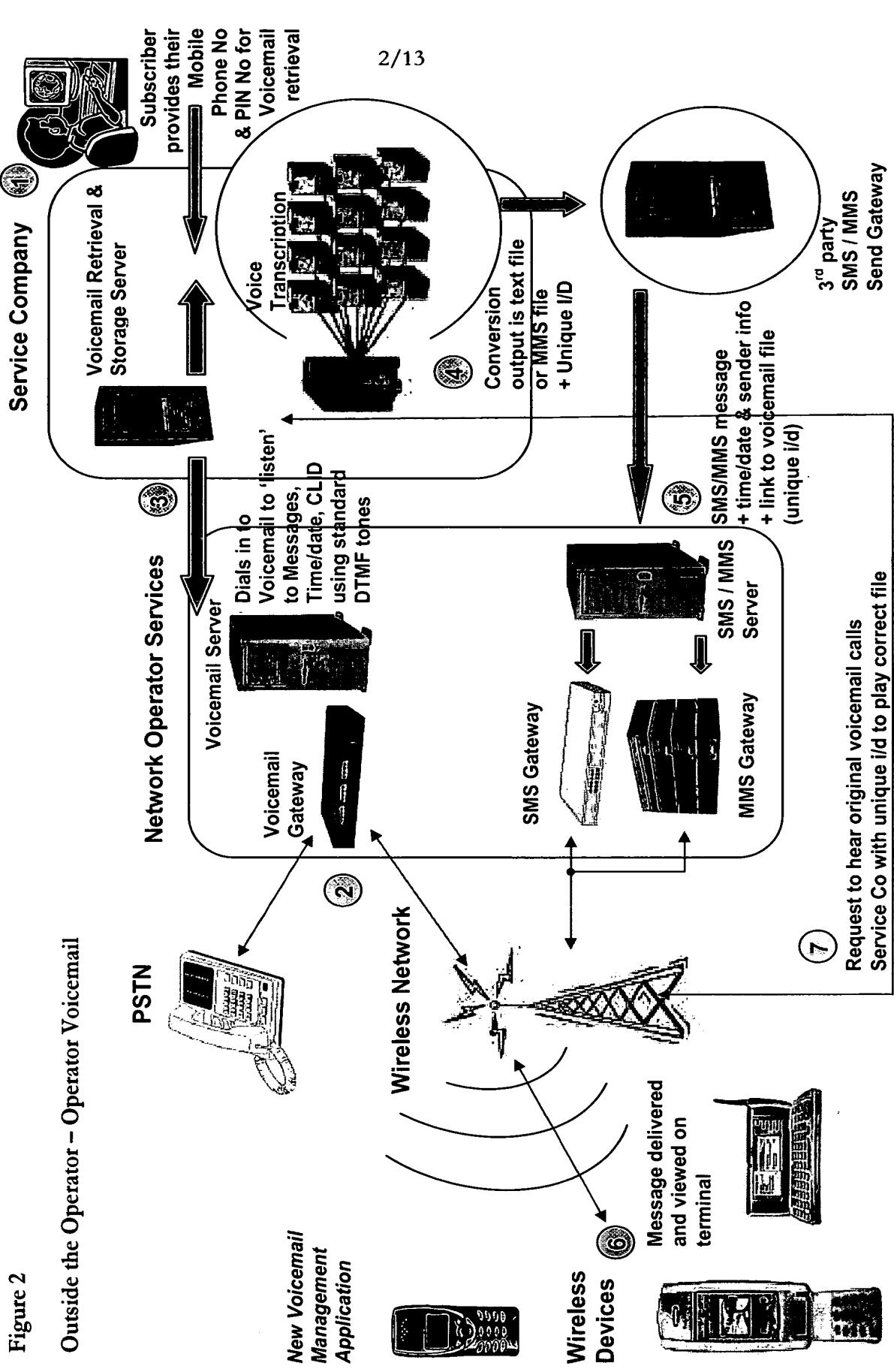
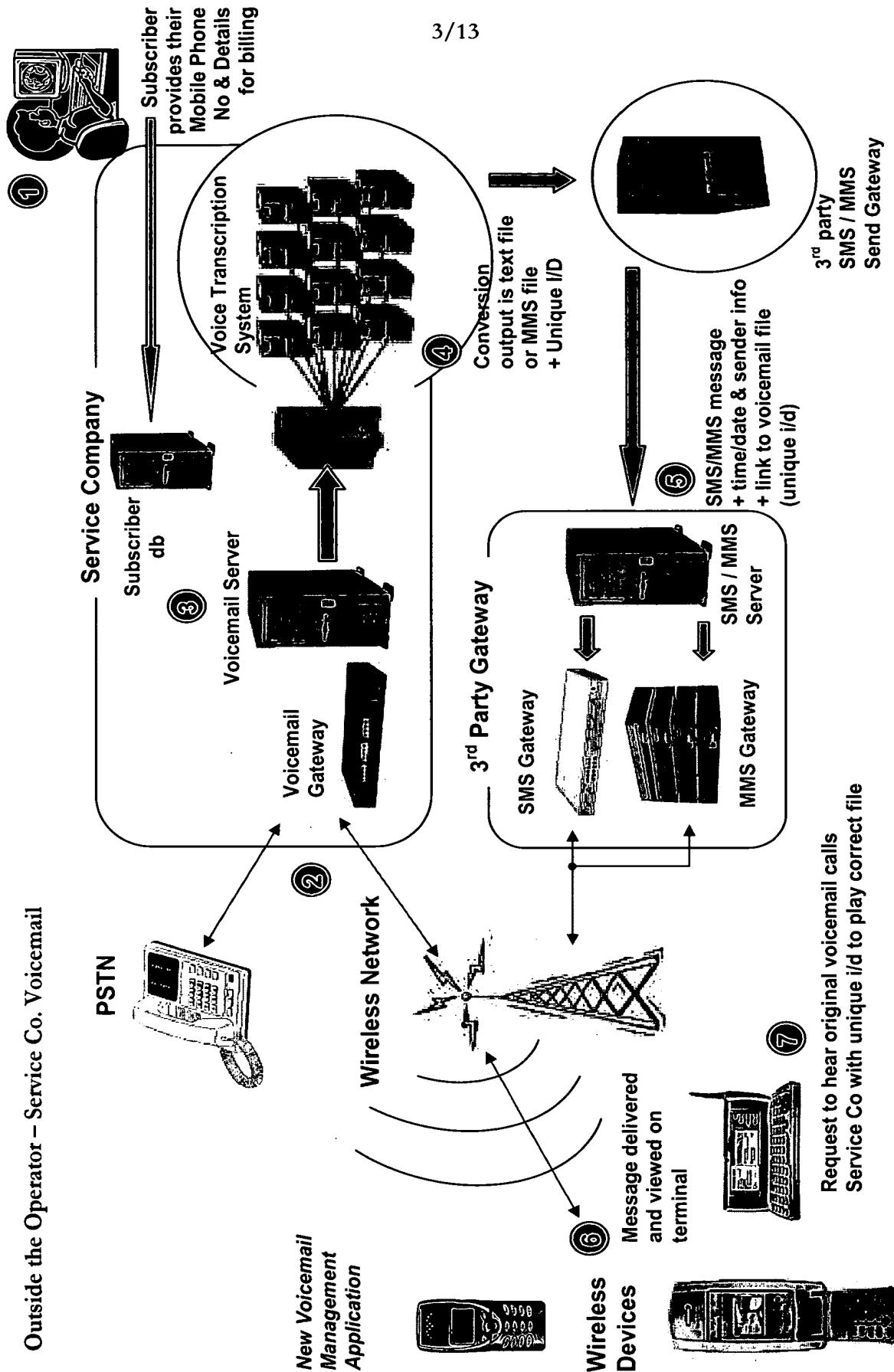


Figure 3

## Outside the Operator – Service Co. Voicemail



4/13

Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

**Fri 12 May,**  
**17:20**  
I'll see you  
tonight for  
dinner at the  
Langham say  
8pm. Don't  
forget the  
contract.  
Cheers

**Options**  
**Back**

5/13

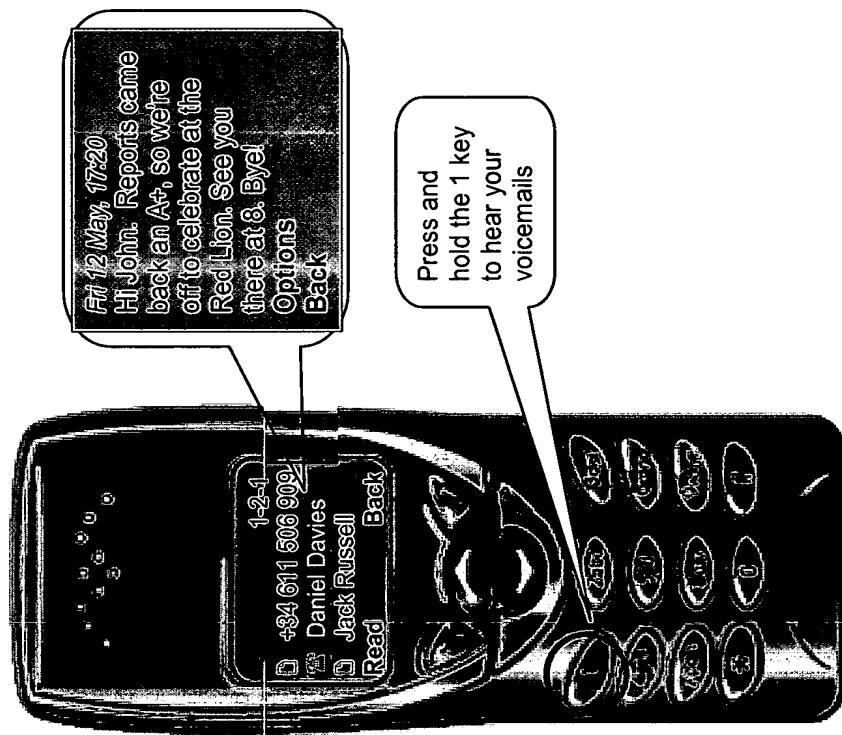


Figure 7

10/554115

6/13

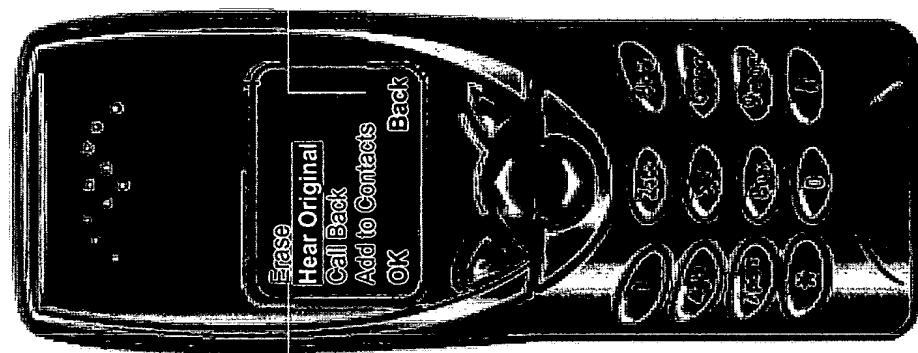


Figure 8

10/554115

7/13

Figure 9C

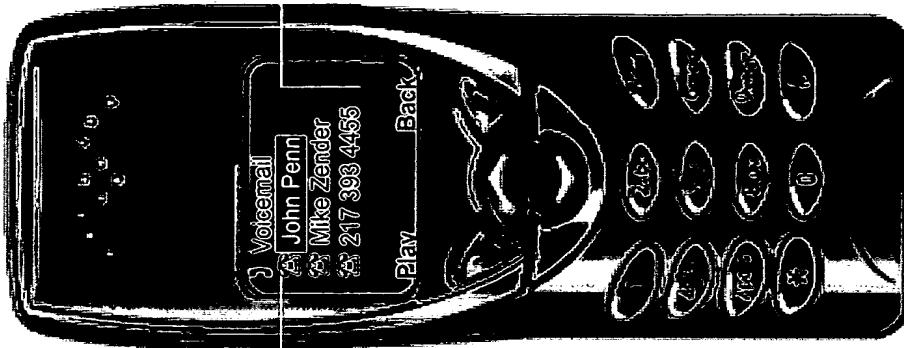


Figure 9B

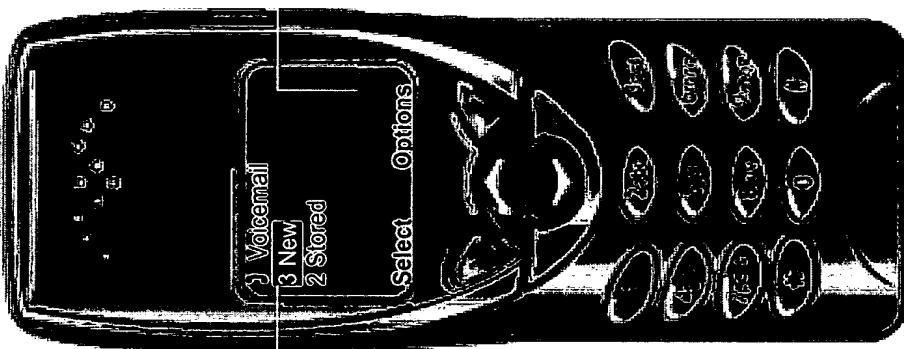
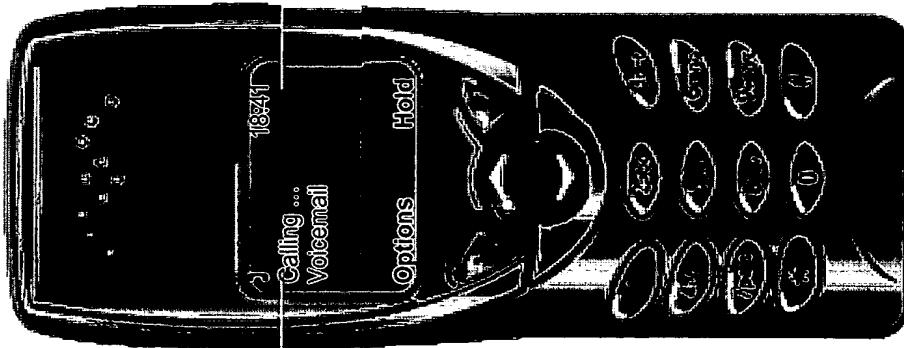


Figure 9A



10/554115

8/13

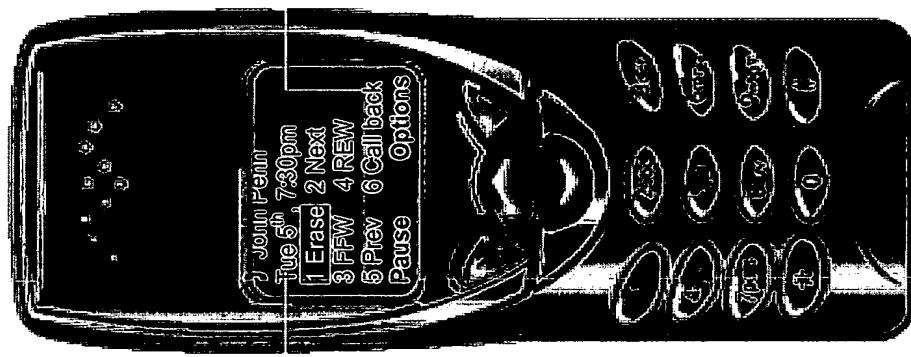


Figure 9D

9/13

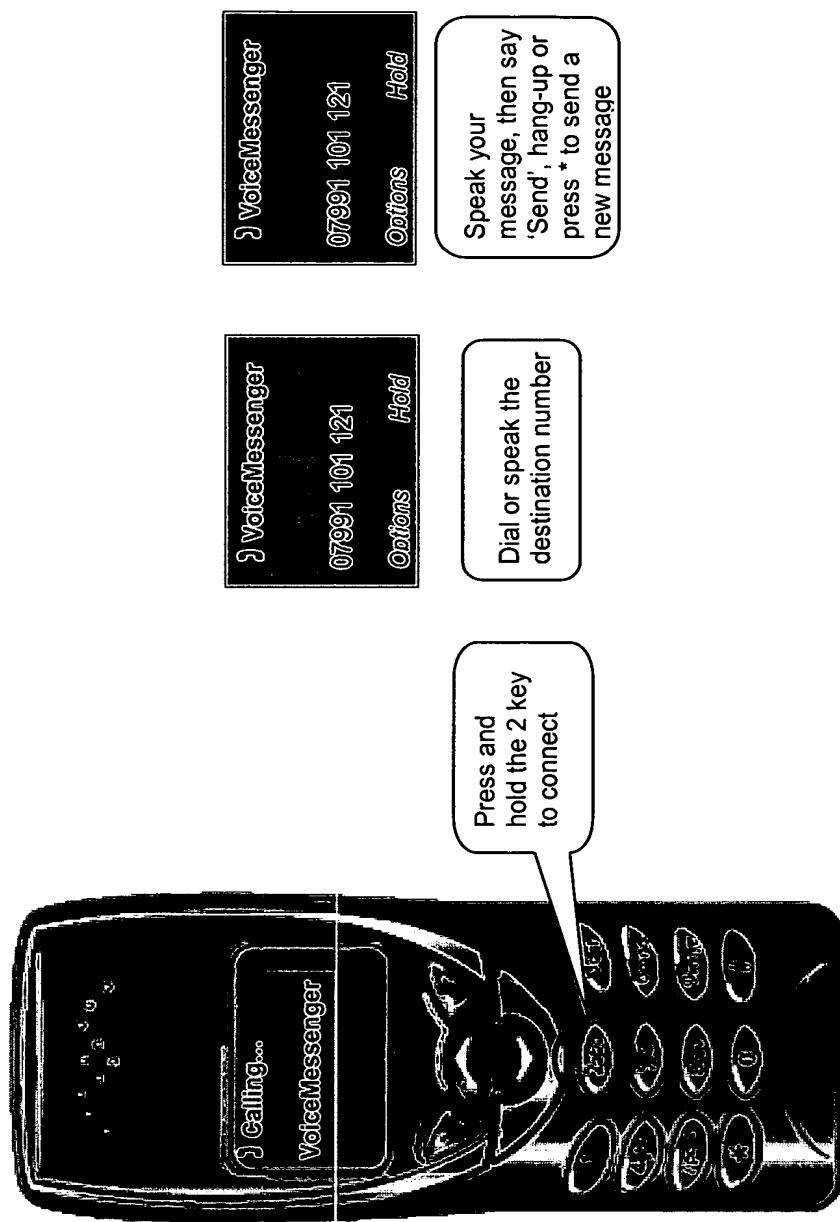
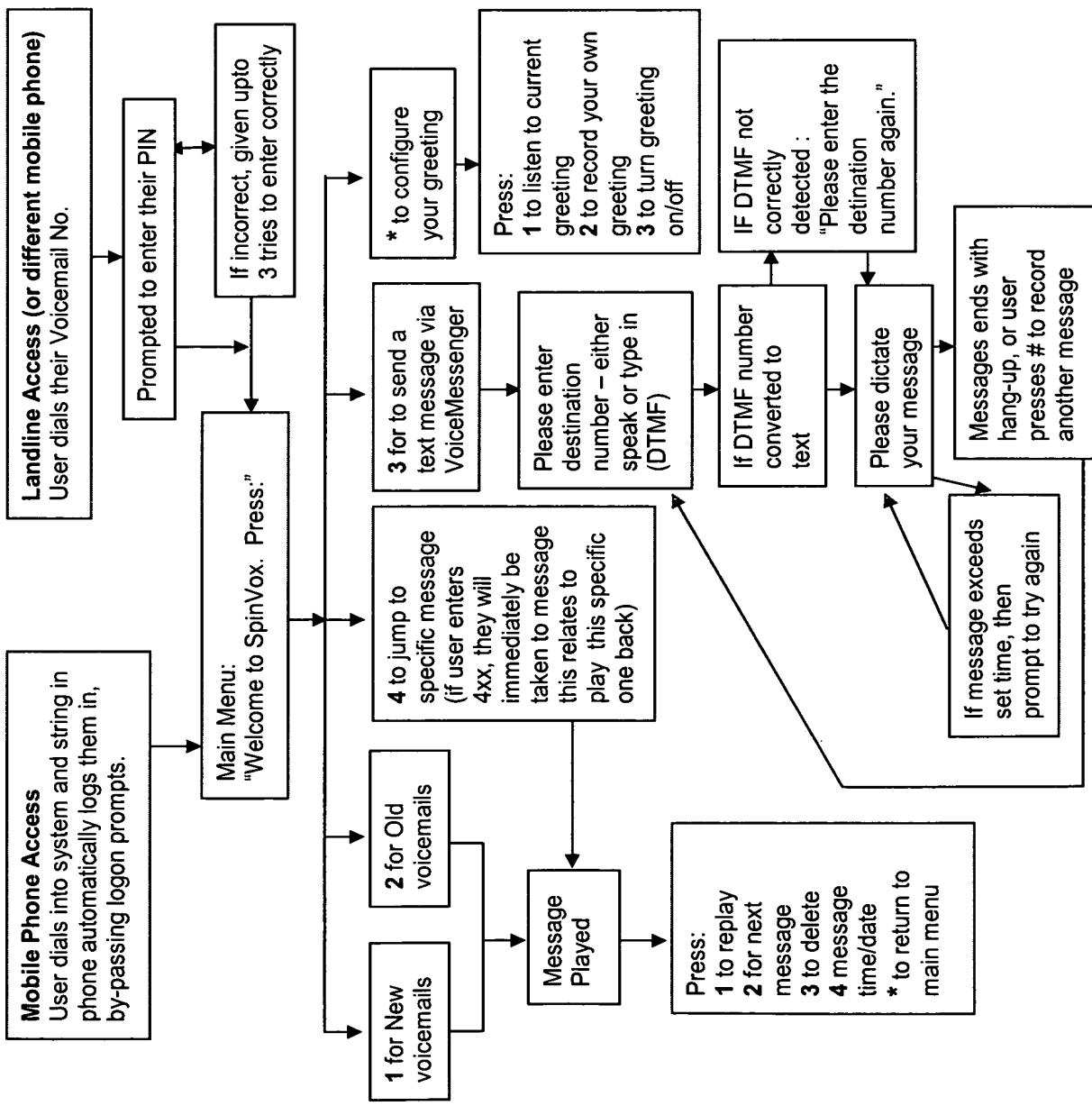


Figure 10

Figure 11



11/13

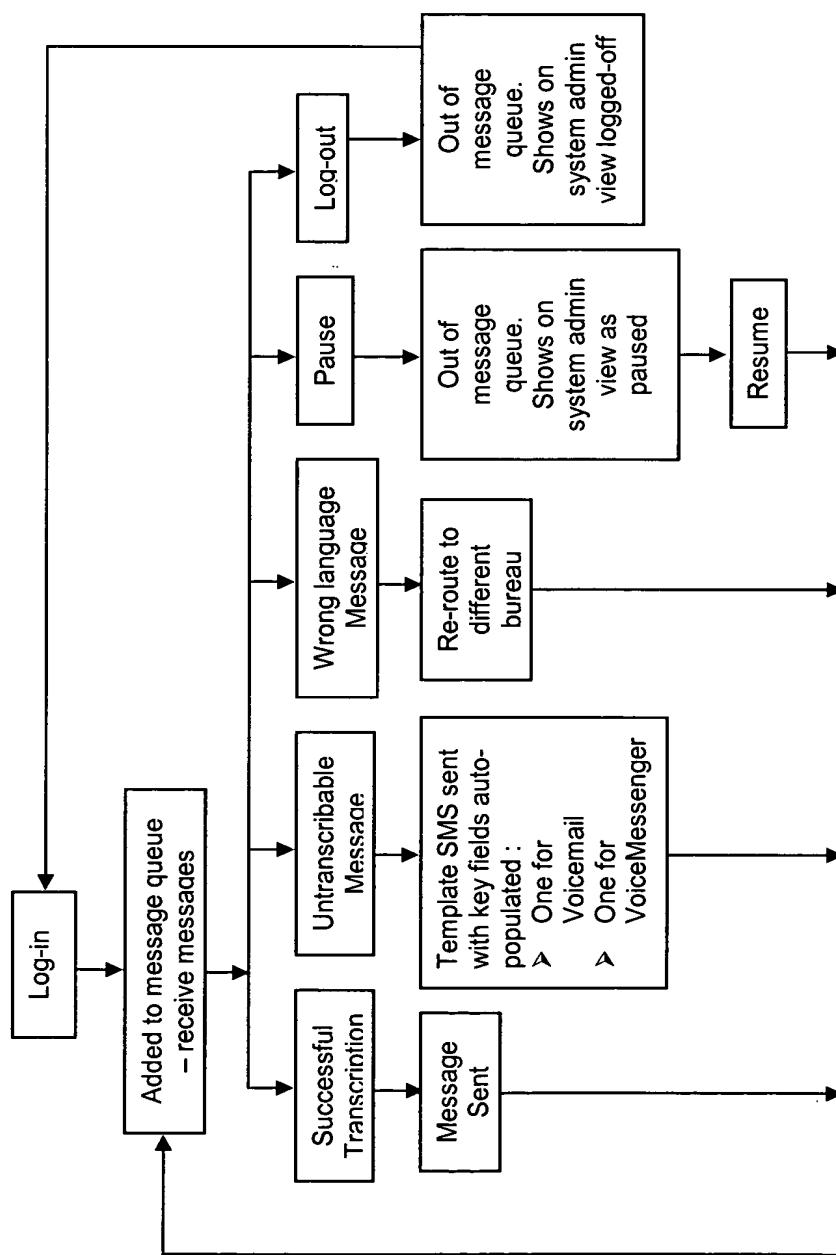


Figure 12

12/13

**Figure 13**

<b>Transcribe Assistant</b>		
Currently logged in as:		Angelina
		<input type="button" value="Logout"/>
		<input type="button" value="Pause"/>
<b>Message Type</b>		
VoicemailView		
VoiceMessenger		
Arrived:	25/12/2003 14:15:20	16 secs
<b>Message:</b>	<i>[Type message in here]</i>	
	Character Count : 0	
	<input type="button" value="Send"/>	<input type="button" value="Untranscribable"/>
	<input type="button" value="Reroute"/>	French – Paris bureau <input checked="" type="checkbox"/>

13/13

**Figure 14**

<b>Transcribe Assistant</b>	
Currently logged in as: Angelina	
<input type="button" value="Logout"/> <input type="button" value="Pause"/>	
<b>Message Type</b>	
VoicemailView	
VoiceMessenger	
Arrived:	25/12/2003 14:15:20      16 secs
	
To Tel No.:	[Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)]
Message:	[Type message in here]
	Character Count : 0
<input type="button" value="Send"/> <input type="button" value="Untranscribable"/>	
<input type="button" value="Reroute"/> French – Paris bureau <input type="button" value="▼"/>	